

Garner Products LLC

garnerproducts.com

Accessibility Conformance Report

WCAG Edition (Based on VPAT® Version 2.4)

September 29, 2026

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Report Information

Name of Product	garnerproducts.com — Garner Products public website
Report Date	September 29, 2026
Product Description	Public marketing and product-information website for Garner Products LLC, a manufacturer of data destruction (degaussing, destruction, and erasure-verification) equipment. Built on the HubSpot CMS platform. Includes product pages, resource content, contact and quote request forms, and legal/privacy pages.
Vendor	Garner Products LLC, 10620 Industrial Ave., Suite 100, Roseville, CA 95678 — 800-624-1903 — garnerproducts.com
Report Prepared By	Artefact Design, West Boylston, MA — artefactdesign.com
Evaluation Methods Used	Automated accessibility testing of the fully rendered pages with axe-core 4.10 (WCAG 2.1 A/AA ruleset) across representative page templates: home, product detail, contact, quote request form, news listing, and legal/privacy pages. Manual testing: scripted keyboard-only walkthrough (navigation menus, skip link, gallery, forms, consent banner, dialogs), form error-handling tests, video caption review, 320 CSS px reflow testing on all templates, text-spacing override testing, and programmatic contrast measurement.
Notes	This report covers the public website content and templates as of the report date. Third-party services embedded in the site (HubSpot chat widget, Google reCAPTCHA, Google Maps embed, video player internals) are provided by their respective vendors; known interactions with them (labels, titles, alternatives) have been remediated at the site level and are noted in the tables. Level AAA criteria were not evaluated. For Section 508: per E205.4, public-facing web content must conform to WCAG 2.0 Level A and AA, which the tables below document. Garner Products publishes this report on its Accessibility Statement page and provides current accessibility documentation to federal buyers on request.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines:

Standard/Guideline	Included In Report	Notes
Web Content Accessibility Guidelines 2.0 (Level A and AA)	Yes	Covered by the WCAG 2.1 tables (WCAG 2.1 includes all WCAG 2.0 criteria).
Web Content Accessibility Guidelines 2.1 (Level A and AA)	Yes	Tables 1 and 2 below. Level AAA was not evaluated.
Revised Section 508 standards (web content)	See note	Section 508 (E205.4) incorporates WCAG 2.0 Level A and AA by reference for web content; conformance is documented by the WCAG tables in this report.

Terms

The terms used in the Conformance Level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially Supports: Some functionality of the product does not meet the criterion.

Does Not Support: The majority of product functionality does not meet the criterion.

Not Applicable: The criterion is not relevant to the product.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with WCAG 2.0 (all WCAG 2.0 Level A and AA success criteria are included in WCAG 2.1).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Supports	All images carry appropriate text alternatives: descriptive alt text for informative images (client logos, product imagery, social media icons, menu and media controls), and empty alt attributes for decorative images so they are ignored by assistive technology. The CAPTCHA on the quote request form (Google reCAPTCHA) provides an audio alternative. Verified by automated scans of the rendered pages across all representative templates.
1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable	No prerecorded audio-only or video-only media was identified. Product videos contain synchronized video and audio and are covered under 1.2.2/1.2.3.
1.2.2 Captions (Prerecorded)	Supports	Videos with spoken content provide captions: YouTube-hosted videos offer closed captions through the player, and the HubSpot-hosted product video presents open (burned-in) captions with step-by-step narration. One video contains music only, with no spoken content requiring captions.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Supports	The key information presented in product videos is conveyed by their narration and captions, and is also available as text on the surrounding pages (specifications, features, and descriptions), which serve as a media alternative.
1.3.1 Info and Relationships	Supports	Content structure is conveyed programmatically: semantic headings, landmarks (banner, navigation, contentinfo), correctly structured lists, data tables with header rows, and form fields with programmatically associated labels. Verified by automated scans across representative templates.
1.3.2 Meaningful Sequence	Supports	The reading order in the document source matches the visual presentation, verified across templates including at narrow (mobile) widths.
1.3.3 Sensory Characteristics	Supports	Instructions do not rely solely on shape, size, visual location, orientation, or sound.
1.4.1 Use of Color	Supports	Color is not the only visual means of conveying information. Links within body text are underlined in addition to their color; form errors are identified with text messages, not color alone.
1.4.2 Audio Control	Not Applicable	No audio plays automatically. Videos play only on user activation and use player controls.
2.1.1 Keyboard	Supports	All interactive functionality (navigation menus, links, image gallery controls, forms, cookie consent banner) is operable with a keyboard. Confirmed by a scripted keyboard walkthrough of the representative pages.
2.1.2 No Keyboard Trap	Supports	Keyboard focus can be moved away from every component

Criteria	Conformance Level	Remarks and Explanations
		using standard keys. Dialogs (cookie consent, promotional popup) can be dismissed and do not trap focus. Confirmed during the keyboard walkthrough.
2.1.4 Character Key Shortcuts	Not Applicable	The website does not implement single-character keyboard shortcuts.
2.2.1 Timing Adjustable	Not Applicable	No time limits are imposed on reading or interaction.
2.2.2 Pause, Stop, Hide	Supports	The product image gallery does not auto-advance and provides previous/next and pause controls. No content moves, blinks, or scrolls automatically for more than five seconds.
2.3.1 Three Flashes or Below Threshold	Supports	No content flashes more than three times per second.
2.4.1 Bypass Blocks	Supports	A "Skip to main content" link is the first focusable element on every page and moves focus past the header and navigation to the start of the page content.
2.4.2 Page Titled	Supports	Every page has a descriptive, unique title identifying its topic (e.g., product name, "Contact Us", "Privacy Policy").
2.4.3 Focus Order	Supports	Focus moves through interactive elements in an order that preserves meaning and operability, following the visual layout. Confirmed during the keyboard walkthrough.
2.4.4 Link Purpose (In Context)	Supports	Link text, alone or with its programmatic context, describes the link destination. Icon-only links (social media) carry descriptive accessible names.
2.5.1 Pointer Gestures	Not Applicable	No functionality requires multipoint or path-based gestures.
2.5.2 Pointer Cancellation	Supports	All pointer interactions use standard click/tap activation on the up-event and can be aborted by moving the pointer away before release.
2.5.3 Label in Name	Supports	The accessible name of user interface components contains the visible label text.
2.5.4 Motion Actuation	Not Applicable	No functionality is operated by device motion or user motion.
3.1.1 Language of Page	Supports	The default human language of every page is programmatically set (lang="en").
3.2.1 On Focus	Supports	Moving focus to a component does not trigger a change of context.
3.2.2 On Input	Supports	Changing a form control setting does not automatically change context; forms are submitted only via an explicit submit button.
3.3.1 Error Identification	Supports	Form validation errors are identified per field with a text description (e.g., "Please complete this required field."), announced to assistive technology via status messaging.
3.3.2 Labels or Instructions	Supports	All form fields have visible labels; required fields are indicated.
4.1.1 Parsing	Supports	Pages parse without duplicate IDs on active elements or malformed element nesting that would affect assistive technology. (Note: this criterion is obsolete as of WCAG 2.2 but is reported per WCAG 2.1.)
4.1.2 Name, Role, Value	Supports	Interactive components expose correct names, roles, and values: labeled form controls, titled iframes (embedded map, forms, videos), buttons and links with accessible names, and

Criteria	Conformance Level	Remarks and Explanations
		corrected ARIA usage on the embedded HubSpot form. The cookie consent banner uses dialog semantics with an accessible name.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Not Applicable	The website does not present live audio or video content.
1.2.5 Audio Description (Prerecorded)	Partially Supports	Dedicated audio description tracks are not provided. The videos' narration conveys the key visual information and the surrounding page text describes the products shown; videos are reviewed for audio description needs as new content is published.
1.3.4 Orientation	Supports	The responsive layout works in both portrait and landscape orientation; no orientation is locked.
1.3.5 Identify Input Purpose	Supports	Form fields that collect personal information carry the appropriate autocomplete tokens (e.g., email, given-name, family-name, tel, organization).
1.4.3 Contrast (Minimum)	Supports	Text and images of text meet the 4.5:1 contrast ratio (3:1 for large text). The sitewide link color was adjusted to #0470C2 (5.1:1 on white) as part of this evaluation's remediation. Verified by automated contrast analysis across representative templates.
1.4.4 Resize Text	Supports	Text can be resized to 200% without loss of content or functionality; the responsive layout reflows rather than clipping or overlapping.
1.4.5 Images of Text	Supports	Content is presented as text rather than images of text. Customer and partner logos are logotypes, which are exempt.
1.4.10 Reflow	Supports	Content reflows to a single column at 320 CSS pixels without horizontal scrolling. Verified on all representative templates.
1.4.11 Non-text Contrast	Supports	User interface component boundaries and states meet 3:1 against adjacent colors: form field borders were normalized to #767676 (4.5:1) and the keyboard focus indicator is a 2px high-contrast outline.
1.4.12 Text Spacing	Supports	Applying the specified line-height, paragraph, letter, and word spacing overrides causes no loss of content or functionality (no clipping or overlap). Verified by test.
1.4.13 Content on Hover or Focus	Supports	Navigation dropdown menus triggered on hover/focus remain visible while the pointer is over them and are dismissible by moving focus/pointer away or pressing Escape. Tooltips are not otherwise used.
2.4.5 Multiple Ways	Supports	Pages are reachable through multiple mechanisms: the main navigation, footer navigation, on-site search, and an HTML site map page.
2.4.6 Headings and Labels	Supports	Headings and form labels are descriptive of their topic or purpose.
2.4.7 Focus Visible	Supports	A visible keyboard focus indicator (2px outline, meeting 3:1

Criteria	Conformance Level	Remarks and Explanations
		contrast) is presented on all interactive elements, including the skip link, navigation, forms, and consent banner.
3.1.2 Language of Parts	Supports	All content is in English; no passages in another language require separate language markup.
3.2.3 Consistent Navigation	Supports	The header navigation, footer, and search are presented in the same relative order on every page (shared templates).
3.2.4 Consistent Identification	Supports	Components with the same functionality (search, quote request buttons, social links, consent controls) are identified consistently across the site.
3.3.3 Error Suggestion	Supports	Where an input error is detected and a correction is known, it is suggested (e.g., required-field completion, valid email format).
3.3.4 Error Prevention (Legal, Financial, Data)	Not Applicable	The website does not process legal commitments, financial transactions, or modify user-controllable data. Forms are informational inquiries (contact and quote requests).
4.1.3 Status Messages	Supports	Status messages (form validation feedback, submission confirmation) are conveyed to assistive technology via appropriate roles (role="alert") without receiving focus.

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